

Local Patient Reference Group Report January 2014

Patient Reference Group Report January 28th 2014

Attending:

Stephen Willoughby, Sharon Tedstone, Jack Williams, Brian Saunders, Steve Burrows, Evelyn Lee Savage, Dr Jennet Denwood, David Whitworth

Surgery Update

Three new partners in the last 12 months, Drs Denwood, Sells and Henderson, have replaced Drs Stacpoole, Crouse and Morris.

Nursing team now comprises Emma Broome, Kate Emsden, Clare Garner and Gemma Carter plus Mandy Stacpoole is the Doctors Assistant

Update on Premises

Business case for new building was submitted in early 2013 but due to changes in NHS structures, will not be considered before April 2014.

Local MP and Councilors have been very supportive.

An improvement to the car entrance at Westover was requested. David Whitworth will investigate. Steve Burrows has offered to help.

Attendance at Carrick wide Commissioning Mtgs

The Carrick group of practices has 6 meetings a year to which patients representatives are invited. The group decided to rotate its representation at this meeting. The next meeting on 5 March will be attended by Jack Williams.

Questionnaire

The group reviewed a recent questionnaire. Anecdotal feedback from the group was that it had become easier to get appointments and there were some positive comments about reception.

It was agreed that a summary of the questionnaire's results along with minutes of the Patient Participation Group meeting would be put on the website.

Next Meeting

The group intends to meet 4 times a year with the next meeting likely to be in late April (date to be fixed).